

## **Managed Care Provider Questions**

- Q. Will the MCO reimbursement be different from DMAS?
- A. The Medicare rates that are to be used by the MCOs will be provided by DMAS. The MCOs reimburse some CPT codes not paid by fee-for-service. Some MCOs may reimburse at the time the claim is paid, while others may do supplemental payments. Please contact each health plan for specific information.
- Q. If I am a DMAS enrolled provider and also participate in an MCO network, where do I submit my attestation?
- A. You should submit the DMAS Attestation Form to DMAS. DMAS will share the attestation with each Medicaid MCO. Go to the DMAS web portal at [www.virginiamedicaid.dmas.virginia.gov](http://www.virginiamedicaid.dmas.virginia.gov) for additional information.
- Q. If I am not a DMAS enrolled provider but participate in an MCO network, where do I submit my attestation?
- A. You should submit your attestation to each Medicaid MCO with whom you participate. Please see the MCO Attestation Form for fax numbers.
- Q. If a provider does not participate in Vaccines for Children, will the provider receive the \$21.24 vaccine administration rate?
- A. No. A provider must participate with Vaccines for Children to receive this rate. Providers not participating with Vaccines for Children will receive a different Medicare rate for vaccine administration. To receive either of the vaccine administration increases, providers must attest.
- Q. Who do I call if I have questions regarding the MCO process or payment?
- A. For MCO questions, please contact:

Anthem HealthKeepers – 800-901-0020

MajestaCare – 866-966-9140 or [broylesj@aetna.com](mailto:broylesj@aetna.com)

Optima Family Care – 800-229-8822 or 757-552-7474

Virginia Premier – 800-727-7536 x55397 or [ppavell@vapremier.com](mailto:ppavell@vapremier.com)